

RANGOLI TOURS PRIVATE LIMITED

GENERAL TERMS & CONDITIONS

TRAVEL DOCUMENTS

All participants must be in possession of a passport for over 6 months from date of travel. **Visas may be required for the countries visited on your tour.** Visa requirements will be advised at the time of booking.

SPECIAL PERMITS

Participants visiting restricted areas in India like Sikkim, Assam, the North Eastern states, Andaman and Lakshadweep islands.

HEALTH REQUIREMENTS

RANGOLI TOURS PVT. LTD. strongly recommends the tourists to consult public health services of the corresponding country or their physicians for their recommendation.

RESERVATION AND DEPOSITS

Early reservations are essential to ensure proper documentation and guaranteed accommodations. A deposit of **25%** of the total bill amount is due at **RANGOLI TOURS PVT.LTD.** office within 15 days after booking, to continue to hold a reservation or as advised by the reservation agent. Final payment is due to **RANGOLI TOURS PVT. LTD.** 60 days prior to departure. Reservations received within 45 days of departure require full payment at the time of confirmation or as specified by the reservation agent. All rates shown are in United States Dollars or Euro and are accurate at the time of publication. Rates are subject to change at any time prior to tour departure.

TOUR INFORMATION

A booking acknowledgement will be sent immediately upon receipt of a reservation. An invoice with **appropriate visa applications and** general information reading and clothing suggestions, customs information, weather etc on the countries visited will be forwarded upon receipt of deposit. Final tour documents consisting of detailed tour itinerary, hotel list, **mailing list, tour member list etc.** are forwarded approximately 30 to 45 days prior to the **start of the** tour departure.

CANCELLATION AND CHANGES

Cancellation received 45 to 30 days prior to arrival in India 50%, 30 to 15 days 75% , less than 15 days 100% of the total cost will be charged. To protect against cancellation charges, we strongly recommend purchasing cancellation protection and travel interruption insurance No refund will be made for any unused accommodation and / or missed meals, sightseeing tours or unused services of chartered transportation. **RANGOLI TOURS PVT.LTD.** reserves the right to cancel any individual membership in its entirety or part thereof by refunding a proportionate balance for the unused portion of the tour. All cancellations must be received in writing by **RANGOLI TOURS PVT.LTD.**. Refunds will be calculated from the date the cancellation is received by **RANGOLI TOURS PVT.LTD.**. No claims will be considered after 15 days from the termination of the tour.

INSURANCE

RANGOLI TOURS PVT.LTD. Strongly recommends a Travel insurance plan to you and your investment in the event of a sudden emergency before or during your trip. (a) The Company is insured against any legal liability which may arise out of injury or death to the Client in accordance with and to the extent required by the Laws of India.

(b) The Company insurance does not cover illness, medical expenses, damage to or loss of baggage consequential damages arising from any one of these or at all and Clients are advised to effect their own insurance prior to their arrival in India such insurance to cover as a minimum death, personal injury, medical expenses, damage to or loss of baggage and consequential damages arising in the event of any one of the foregoing.

LOSS OF OR DAMAGE TO PROPERTY

The Company accepts no liability whatsoever for the theft of or other loss or damage to the property on any Client howsoever caused.

PRICE VARIATION

The Company reserves the right to increase all or any of the prices without prior reference to the Client in any of the following events:

- (a) Any statutory increase in taxes or other dues imposed by the Indian Government or any officer or agent thereof;
- (b) Any increase in the price of aviation fuel or motor vehicle fuel or any other increase in the cost of transport which forms part of the Services;
- (c) Any increase in the cost of accommodation or meals forming part of the Services;
- (d) Any increase in entrance fees to national parks, national reserves and sanctuaries and any other entrance fees forming part of the Service;
- (e) Any other increase in the Company operating costs or cost of providing the Services which are beyond the Company control and which the Company has every reasonable effort to prevent.
- (f) The existing quotation given is valid as per period mentioned in the given quotation. For further extension of one or two year , the prices for all the services shall be reviewed six months prior to the commencement of the services and shall be subject to the clauses (a) & (b)

RESPONSIBILITY / LIMITATION LIABILITY

RANGOLI TOURS PVT.LTD. (herein after referred to as “RANGOLI”), acts only in the capacity of an agent for the hotels, airlines, bus companies, rail roads, ship lines or contractors providing accommodations, transportation or other services to the client. The client is advised that RANGOLI purchases such transportation, hotel accommodations, restaurants and other services from various independent suppliers who are affiliated with RANGOLI TOURS PVT.LTD.. RANGOLI makes every effort to choose the best suppliers of the above mentioned services, however RANGOLI has no right to control the operations of these agent and as a result, CAN NOT BE LIABLE FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER CLAIM which may occur as the result of;(1) the wrongful, negligent or arbitrary acts or omissions on the part of the independent supplier, agent, its employees or others who are not under the direct control or supervision of RANGOLI; (2) defects or failures of any vessel, aircraft, vehicle or other instrumentality which is under the control of an independent supplier or (3) loss, injury or damage to person, property or otherwise, resulting directly or indirectly from any acts of god, dangers incident to the sea, fire, breakdown in machinery or equipment, or wars (whether declared or not), hostilities, civil disturbances, strikes, riots, thefts, pilferage.

Regd office : RANGOLI TOURS PVT. LTD., A 45/27A, Ground Floor,DLF Phase I,Gurgaon-122002,Haryana (India)

Contact numbers : Abhay TIKEKAR - +91 98 11 45 15 18 Md.Afzal KHAN : +91 98 10 26 22 88

E-mail : info@rangolitours.in, sales@rangolitours.in , resv@rangolitours.in, accounts@rangolitours.in

Site internet : www.rangolitours.in.

(Recognised by the Department of Tourism, Government of India, as Approved Tour Operator)

All offers and contracts are made on behalf of Rangoli Tours Private Limited, office in Gurgaoni, subject to NCR jurisdiction.